

# Office 365 Backup

Data loss happens, even in the cloud!

Using a cloud service such as Office 365 does not protect you against data loss.

Experience shows us four main data loss risk areas for organisations:

## Malicious Deletion

Insider threats by existing employees and soon-to-be leavers.

## User Error

Both administrators and end users make errors.

## Contractors and Leavers

Management of legacy One Drive and Exchange data.

## External Threats

Ransomware or other virus attacks.



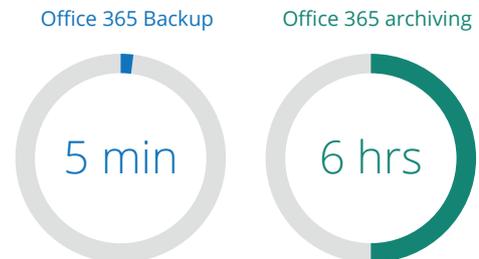
Office 365 Backup powered by Skykick and supported by Perspicuity provides a comprehensive backup and recovery solution for key Office 365 services including Exchange Online, SharePoint Online and OneDrive for Business.

# Lost Data Costs

Deleted items in Office 365 will be permanently removed after a maximum of 30 days. Expanded Office 365 licences and features offer unlimited retention, but don't provide a fast and easy way to restore content to its original location, such as to enable your employees to get back on track promptly.

## The cost of getting back on track

How long can you afford to be without lost data? It can take IT Support 6 hours to recover a single file without a backup solution. Office 365 Backup can restore a lost file within minutes.



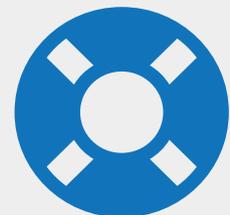
### Compliance for storage

Choose to store your backup data in one of our 10+ managed global Azure data centres including UK, Europe and USA.

Or alternatively make use of your Azure storage and your data will be backed up to your own Azure tenant.

### Compliance for recovery

When restoring data, the restored data is returned to its original location. In order to maintain confidentiality helpdesk teams don't have the option to restore locally or view the data unless their security permissions allow.



### Data life cycle

Leverage retention policies to ensure you only hold on to information for as long as you need to.

Versioning in SharePoint and OneDrive for Business is fully supported: if a history version is deleted, you can recover it.



Office 365 Backup is delivered on a per user per month basis, with no data storage limits or excess storage charges, allowing you to easily budget whilst avoiding surprise charges.

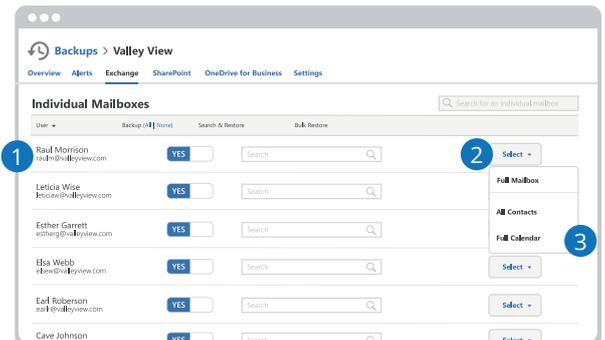
# Get Back on Track with Office 365 Backup

With Office 365 Backup you can instantly find and rapidly restore lost data, so you have total peace of mind and stay productive no matter what happens. And with 6 snapshots daily, the backup keeps pace with your business throughout the day.

## Quick discovery, one-click restore

Whether you lose a single file, a folder or an entire mailbox, the intuitive interface makes it as easy as 1-2-3.

- 1 Find the mailbox in the list.
- 2 Click the 'Select' drop-down menu on the right-hand side.
- 3 Select the item you want to restore.



Lost data goes right back where it was as it was, with permissions respected and no file overwrites.



### Easy setup

Nothing to install.

Easy to use.

Set and forget.



### One-click restore

Simple intuitive interface.

Find lost data in seconds.

Restore with a single click.

Back on track quickly.



### Unlimited backup

6 snapshots daily.

No data caps.

No retention limits.

No overages or hidden charges.

Peace of mind.



Exchange Online  
Backup



SharePoint and  
OneDrive Backup



Office 365 Complete  
Backup\*

\*Covers Exchange Online, SharePoint Online and OneDrive for Business

## Why Perspicuity?

**Certified to the Gold Standard:** We hold Microsoft Gold competencies in SharePoint / Teams (Collaboration), Office 365 (Productivity), Security (Enterprise Mobility Management) and Exchange / Skype for Business (Messaging), meaning that our staff are trained, have passed exams and that we have multiple experiences of delivering these solutions to our customers.

**Packaged Solutions:** Our FastStart offerings follow a standard format meaning that we have a clearly defined scope of engagement process and outcomes you can expect. In addition we are highly experienced in application development and integration meaning we can assist with migration, any additional custom development, as well as ongoing support.

**Experienced:** We have been delivering SharePoint projects since 2007 for customers across various sectors including Local Government, Retail, Financial Services, Legal & Hospitality, as well as many others.

**Focused:** Perspicuity only work on Microsoft Cloud technologies and SharePoint.

## FAQs

**Does Office 365 Backup work with all editions of Office 365?** Yes, we can support both Business and Enterprise services as well as the specific academic, government and charity licences.

**What is my commitment?** Depending on your contract, you can expect an annual contract, with no requirement to renew.

**Do you provide onboarding?** Yes, once you sign up we'll deliver a remote onboarding session to configure backup and deliver remote training so you can manage the service going forward and have the skills to restore data should the need arise.

**Do you provide ongoing support?** Yes, our UK team are your escalation point should you have any issues with Office 365 Backup.

## About Perspicuity

Perspicuity, a Microsoft Gold Partner, is a leading reseller and deployment specialist of cloud-based solutions, focusing in Microsoft Office 365, Azure, EM+S and SharePoint projects. We have more than 10 years' experience in providing our customers with expert advice from identifying best-fit solutions to licensing, development, deployment, user adoption and ongoing support.

Microsoft  
Partner



Gold Cloud Platform  
Gold Cloud Productivity  
Gold Collaboration and Content  
Gold Enterprise Mobility Management  
Gold Messaging  
Gold Windows and Devices